



Western Health Language Services

Introduction

Western health is the pre-eminent provider of language services in the western metropolitan region of Melbourne. The health service incorporates Sunshine Hospital, Western Hospital (Footscray) and Williamstown hospital.

1. Access and Car Parking

Western Hospital, Footscray is located on Gordon Street, Footscray. Car parking is available for an hourly fee, as well as short-term parking (5 minutes) which is located near the front entrance. If you are travelling by train, the nearest station is Middle Footscray. You can also get on tram No. 82 or bus No. 410 (Paisley St) and get off at the corner of Gordon Street and Ballarat Road. Contact VicTrip on 131 638. Free off street parking is also available.

Under no circumstance is parking allowed in the Out-patient Drop off Zone in Eleanor Street. Any cars parked in that area will receive a fine.

Sunshine Hospital is located at 176 Furlong Road, St Albans. Car parking is available at the hospital for an hourly fee, as well as short-term parking (10 minutes) which is located near the front entrance. If you are travelling by train the nearest station is Ginifer on the Sydenham line and is just 10 minutes walk to Sunshine Hospital. Buses also regularly travel past the hospital. For more information, contact VicTrip.

The Williamstown Hospital is located on Railway Crescent, Williamstown. Free car parking is available opposite the main entrance of the hospital in Railway Crescent, with limited spaces also available on Stewart Street. If you are travelling by train, the nearest station is Williamstown Beach, which is located across the road from the hospital. Bus stops for Route 471 are located on Osborne Street at the rear of the hospital, and on nearby Victoria Street. For more information, contact VicTrip.

2. The Language Service Dept at Western Health

The main office for the Language Service Department is located at Western Hospital on the ground floor.

Western health employs full time interpreters for their most requested languages; agency interpreters are booked for all other languages.

Agency interpreters are booked for a minimum of 90 minutes and multiple patients can be booked within that 90 minute booking time.

Attendance slips are to be signed by the professional at the completion of the assignment and left with the professional.

Any requests for extensions need to be approved by the Office Manager via All Graduates.

If patients have not been seen within 30 minutes of booked time All Graduates need to be notified.

3. Some things that interpreters need to watch out for.

As of the 1st of July 2009 Western health will be a smoke free health service and smoking will not be allowed in any area of the sites. It will be strictly monitored so anyone wishing to smoke needs to be off the grounds completely.

All interpreters are expected to arrive on time and at all times act in accordance to the AUSIT Code of Ethics.

4. Website

The Western Health website can be accessed on www.wh.org.au

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Last updated: April 2009